

NETWORK TECHNICIAN

MAJOR GOAL/OBJECTIVES:

Installs, configures, troubleshoots and provides network support to operational local computer networks and associated assemblies by performing the following duties.

POSITION RESPONSIBILITIES:

- Assembles and configures network components and associated services.
- Sets up and maintains basic network operations, including assembly of network hardware, and provides assistance to the network administrator.
- Performs network troubleshooting to isolate and diagnose common network problems.
- Upgrades network hardware and software components as required.
- Installs, upgrades and configures network printing, directory structures, rights, security, software and files services.
- Provides users with network technical support.
- Responds to needs and questions of users concerning their access of network resources.
- Establishes network users, user environments, directories, and security for networks being installed.
- Installs and tests necessary software and hardware.

POSITION EDUCATION AND EXPERIENCE:

- MCP + Internet Certified recommended.
- A+ certification recommended.
- One years experience in supporting LANs.